



**FUTURES** SUPPLIES  

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SERVICE **QUALITY**  
**VALUE** & RELIABILITY  

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## **HISTORY:**

When talking about moving a company from a small business company to be one of the leading market companies, then CiSS is the best example.

Established in 1989 under the name of MCS by three communication engineers friends dreamt to be a real adding value to the Egyptian Market.

They started as a sole distributor for one of the main players in the communication world by that time, ITT Italy, it was the first time that this product was introduced to the Egyptian Market, they did very well and became very well known by their unique product and post sales service as well.

It was only six years that their success encourages Nortel Networks (Northern Telecom by that time) to nominate MCS as their distributor in Egypt. It was a real challenge for MCS, a reconstruction had been made in the company organization, that allowed them to big projects, big accounts and strategic ones as well.

By the year 1995, MCS was almost the preferred supplier in Ministry of Interior and Ministry of Defence in addition to a very good reputation between the Egyptian Consultant offices.

Telephone systems was just an entrance for MCS, the portfolio had to be completed, our eyes were on turn-key projects in the IT field. Data Networks as a part of Nortel portfolio was added to our experience, followed by Cabling Solutions, Security, Light Current, all offered as an integrated solution.

As the telephone system was just an entrance to us, also the Egyptian Market was an entrance to the Middle East. We had to prove that Egypt was and is and will be the region leader.

### **Year 2012 was the establishment of:**

#### **Communication Information Systems & Supplies "CiSS"**

As a sister company for MCS, to take over all MCS activities, continue improving, growing, complete its mission, achieve the desired goals and to remain one of the largest companies that provide integrated solutions in the Middle East, provide renewable technology guaranteed by our motivated team with a strong determination to serve customers.

**"CiSS" is proud to represent major international companies in the field of telecommunications, smart devices for monitoring, security, X-Ray detection devices, Equipping and managing car parks.**

## **SONIC ELECTRONIC PARTNERS "SEP"**

**October 2022, SONIC Electronic Partners "SEP" was established as a subsidiary company to "CiSS" in Abu Dhabi, United Arab Emirates**





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## COMPANY OVERVIEW:

- Telecom & Information Technology Professional Services firm .
- Communication Network Solutions Company characterized by its capability to offer sufficient resources and its agility to respond effectively to different market segments.
- At “SEP” quality is not an option, but a habit. Our objective is to provide innovative technological solutions to our clients aimed at meeting and exceeding their expectations by maintaining a high standard of quality and services.
- We are fully committed to deliver world class IT solutions that are based on quality, cost effectiveness, and customer satisfaction through the integration of professionals, process, and business systems.
- We are eager to apply new ideas in order to create a similar experience with technology and improving the way our customers work and adding value to their lives.

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## OUR VISION:

- To provide innovative technological solutions to clients, meeting and exceeding their expectations while maintaining exceptional quality.
- Make our clients updated with the latest version of hardware & software no matter the brand is but our target is to deliver the perfect solutions.
- To achieve your targets.

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## OUR MISSION:

- To develop world class Telecom Solutions that are based on quality, cost effectiveness, and customer satisfaction through the integration of people, process, technology, and business systems.
- In order to achieve this mission of excellence, we:
  - ✓ Constantly evolve our technology and know-how to keep our customers above, ahead, informed and on-track.
  - ✓ Perform in-depth studies of our clients' business needs and goals and deliver solutions which are not only meet their expectations but exceed them.
  - ✓ Communicate with our clients to determine their evolving needs so that they are well adjusted for long-term growth.

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## OUR STRATEGY:

Customer Satisfaction is the name of our game, professionalism is our tool, integrated solutions is what we offer.

Customer Satisfaction means:

- ✓ To satisfy our customer is to provide what is needed and not what is asked for.
- ✓ To satisfy our customer is to transfer the latest technology to our customers, teaching, and learning from/with our customers.
- ✓ To satisfy our customer is to build a trustful respectable relationship





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## PROFESSIONALISM:

- Time and accuracy are our main address.
- Well trained and educated staff are our representatives.
- Pre-sales consultancy is one of our powerful points.
- Experienced and trained installation staff.
- On time and regular maintenance is what we provide.

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## INTEGRATED SOLUTIONS:

- We offer solutions not just products.
- In order to guarantee Customer Satisfaction and Professionalism our experienced technical team provides integrated solutions and workable solutions.

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## MAINTENANCE AND AFTER-SALES:

Dedication to service quality is essential to our success.

Quality support for quality communications systems and excellence through teamwork and empowerment are the goals of CISS to provide its customers with high standards of pre-sales support and after-sales services.







## VALUE ADDED SERVICES

Leading provider of communication network solutions, products and services, offers a wide variety of solutions that serve diverse economic sectors.

Making a difference in competitive markets by offering new solutions based on experience, catering to the needs of a changing field as technology evolves.

Thanks to the knowledge and information owned by the company and its follow-up to technological updates in all areas.

We provide customers with world-class solutions and services,

We study our customers' needs day by day in terms of current operations and communication activities, and their needs and future goals, and this information provides the basis for creating comprehensive and effective solutions for low-cost communication systems.

***We offer a variety of solutions that serve different economic sectors in the field of selling, supplying and installing, as well as providing and maintaining communications equipment for institutions, and the following are the categories of services:***

- Comprehensive smart solutions
- Digital Telephony Solution (VOIP)
- IPTV system
- Closed TV Networks (Camera Systems)
- Access Control
- Fire Alarm & Fire Detector Systems
- Integrated Parking Systems
- Embedded network solutions and applications
- X-ray machines for individuals and missions
- Integrated audio solutions and equipping conference rooms, theaters and banquets
- Supply and installation of software:
  - BMS – Building Management System
  - VMS- Video Management System
- Audio & Video Solutions
- Online video conferencing
- Wireless solutions
- Data security
- Internet communication networks
- Network design and planning.
- Systems Engineering
- Security and protection systems
- Operating and Maintenance
- Pre-deployment consultation.
- Site surveys, Solution design.
- Installation, testing and commissioning.
- Project management
- Turnkey telecom projects
- Field services - delivery of complete documentation (shop drawing, layout plans, patching schedules & test reports, etc.) per customer requirements.
- RFID Systems





**THE MOST IMPORTANT OFFICIAL AUTHORITIES  
HAVE BEEN DEALT WITH:**

▪ <b>The Office of the President of Egypt</b>	▪ <b>Ministry of Defense</b>
▪ <b>Department of Communication - Ministry of Interior</b>	▪ <b>IT Department – Ministry of Interior</b>
▪ <b>National Security Sector – Ministry of Interior</b>	▪ <b>Anti-Narcotic Police Department</b>
▪ <b>General Intelligence Services</b>	▪ <b>Administrative Control Authority</b>
▪ <b>General Administration of Technical Assistance</b>	▪ <b>Prison Service Sector</b>
▪ <b>Ministry of Communications and Information</b>	▪ <b>Egypt Post</b>
▪ <b>National Company for Advanced Industries and Integrated Strategic Printing Solutions “NASPS”</b>	▪ <b>Ministry of Finance</b>
▪ <b>Suez Canal Authority</b>	<b>The General Authority for Land and Dry Ports</b>





## **CISS RECENT SUCCESS STORIES:**

### **2022, SIEMON Most Valued Partner**

In appreciation of the continuity of honorable performance and to enhance the confidence given to “CiSS”.

### **2021, HIKVISION Valuable Partner**

Present this award to “CiSS” company due to the fruitful continuous efforts

### **2020, Genetec Regional Partner of the Year**

"CiSS" is one of the most successful and distinguished companies, and the company deserved this prestigious award as a documentation of the fruitful cooperation between us.

### **2019, Axis Best Performing New Partner of the Year**

“Axis” is proud to present this award to “CiSS” company due to the fruitful continuous effort to provide innovative security solutions that led to the further spread of “Axis” in the market.

### **2019, Avaya Growth Partner of the Year:**

With 3 decades of expertise and a commitment to bringing world-class ICT solutions to the Egyptian market, Communication Information Systems and Supplies (CISS-Egypt) is fully deserving of our 'Growth Partner of the Year - Egypt' award - Cairo\_ICT2019

### **2012, BICSI**

MCS/CISS become a BICSI Certified with 3 BICSI Certified Installers 2 in both copper and fiber (BICSI INSTC & BICSI INSTF).





## **CISS MOST IMPORTANT ACHIEVEMENTS**

### **2023 , Ministry of Transportation**

Supply, installation, testing and commissioning

### **2023 , Marsa Matrouh Military Base**

Supply, installation, testing and commissioning of Active , Passive and PABX materials.

### **2023 , Egyptian Customs Ports ( allover Egypt)**

Extension on the main contract .

### **2023 , Egyptian National Railways ( 6 Bridges)**

Supply, installation, testing and commissioning of Alcatel Active equipment

### **2023 , Nag Hammdi Station for Egyptian National Railways**

Supply, installation, testing and commissioning of Alcatel Active equipment and Passive materials

### **2023 , Seuz Canal Authority**

Supply for Active and Passive materials for the unified Network

### **2023 , Nag Hammdi Station for Egyptian National Railways**

Supply, installation, testing and commissioning Alcatel Active equipment and Passive materials

### **2023 , Egypt Post Authority**

Supply, installation, testing and commissioning of a complete Audio/Video systems in the new capital administrative building.(Theater Room , Display Hall & Transparent adhesive LED screen on front building)

### **2022, Saloum Dry Port -Extension**

Civil and construction works for extension buildings related to Saloum dry port

### **2022, Al Ouga Land Port**

Supply, installation, testing and commissioning of a complete Fire Alarm and Fire Fighting network.

### **2022 , Qastal and Arqin port**

Civil and construction works , in addition to supply, installation, testing, commissioning, and operating the latest security systems to ensure high security level.

### **2022, Administrative Capital (Iconic Tower)/New Capital**

Supply, installation, testing and commissioning of the most updated security systems to ensure the highest level of security as well as a tracking system to secure movement through AC system, secure gates, turnstiles, also a parking management system (electronic parking system).

### **2021, Saloum Dry Port -2**

The works include the supply, installation, testing, commissioning and operation of all security devices, monitoring systems, PBX, fire alarm system, security barriers, as well as X-Ray inspection machines,

CiSS was responsible for the supply, installation, termination and testing for the infrastructure cabling system.







### **2021, International Olympic Village**

Supply, installation, testing and commissioning of the most up to date security systems to ensure maximum control to the secured gates, turnstiles and ticketing system.

### **2021, Ministries District (meeting/conference rooms) / New Capital**

Supply, installation, testing and commissioning of all audio and video display devices, wire and wireless audio systems, all equipment and supplies needed for meetings and conference halls, such as audio and video devices, including all required systems and giant screens for meeting / conference rooms in all ministries buildings.

### **2021, Ministries District (Turnstile System) / New Capital**

Supply, installation, testing and commissioning of secured turnstiles, including smart access control system.

### **2021, KAYAN / MOD**

Supply, installation, testing and commissioning of video systems equipment and all equipment and systems required for meetings rooms

### **2021, Al-Zohour and Al-Zamalek Sports Club**

Supply, installation, testing and commissioning of the most up to date security systems to ensure maximum security level as well as the tracking system to secure and control the movement through secured gates, barriers and electronic ticket system.

### **2021, Mansoura 1/New Capital**

Supply, installation, testing and commissioning of the passive network of security and protection systems.

### **2020, Development of all customs ports in the Arab Republic of Egypt (first phase)**

Civil works, Supplying, installation, testing and commissioning of the latest security systems to ensure maximum security and control against smuggling and terrorism.

As well as facilitating travel and access procedures.

The works include the supply of all security and monitoring devices, as well as X-Ray machines of all types.

### **2020, Saloum Dry Port-1**

Engineering, Supplying , Installing ,Testing and commissioning of State-of-the-art Security Systems, including all related civil work, first Fix, 2nd and 3rd fix to ensure maximum security against smuggling and ease travelling and trading for passengers and traders (Siemon passive cables, Alcatel Switches, Alcatel PBX,

Genetec PSIM, AXIS Cameras, Mercury Access Control, FAAC Barrier, BFT Bollards, Mitsubishi Video Wall, Comport Under Vehicle, Dell Servers & Workstations

### **2020, National Company for Advanced Industrial and Integrated Strategic Printing Solutions (NASPS):**

Executing all works of light current networks, supplying and installation all security and communication devices, which include cameras, securing movement through gates, X-Ray machines.





**2020, Suez Canal Authority :**

Supply, installation, testing and commissioning of a complete CCTV system to secure: Guidance Building / Museum / Communications Administration Building / Medical Center (Shawki Khallaf).

**2020, Tora prison stores:**

Supply, installation, testing and commissioning of a complete CCTV system to secure the warehouses of the Tora prisons area

**2019, Tora prisons**

Supply, installation, testing and commissioning of a complete CCTV system to secure roads, fences, gates, and visitor halls.

**2018, Egyptian Air Force (EAF)**

Supply and Install “Video Conference “ between all branches.

**2017, El Melez Airport (El Bardawel)**

Supply, installation, testing and commissioning of complete Network Solutions for the Airport Passive and Active infra-structure, including Surveillance, Access Control, Master Clock & Fire Alarm systems

**2016, Renaissance Sharm - Golden View Beach Resort**

Renovation and upgrade of the existing Nortel system - 1200 lines with hospitality features - to the latest Avaya CM

**2015, Orange telecom Contact Center System**

support contract with more than 2000 agents to support their customers. CiSS is also supporting a large number of Orange PABXs in different countries with resident engineers remotely.





## Our PARTNERS



AVAYA



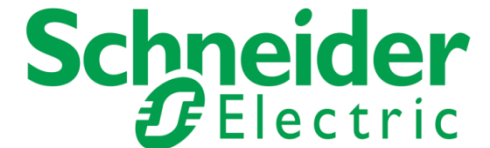
UNIFY



FORTINET



HIKVISION







## Main Customers



جمهورية مصر العربية  
وزارة الدفاع







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## **CUSTOMER BASELINE COOPERATION WITH AMERICAN AIR FORCE**

- ✓ **Pagram Airbase – Afghanistan**
- ✓ **Shindand Project – Afghanistan**
- ✓ **Cairo West Air Base Package A1**
- ✓ **Cairo West Air Base Package A2**
- ✓ **Cairo West Air Base Package B**
- ✓ **Cairo West Air Base Package C**
- ✓ **El-Bassateen Project**
- ✓ **Fayed Air Base**
- ✓ **Gianaclis Project**
- ✓ **Egyptian Air Forces - Headquarter**
- ✓ **Oman Airbase**
- ✓ **Western Ammunition Workshop Phase II, Haikstep**
- ✓ **Generator, Haikstep**
- ✓ **C130 Airbase**
- ✓ **Wheeled Vehicle Maintenance Facility, Haikstep**





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## OUR MAIN CUSTOMERS:

### Governmental Sector

- Office of the President
- Ministry of Interior (more than 200 sites)
- Ministry of foreign affairs
- Ministry of finance
- Customs Authority
- Ministry of judges
- Egyptian Air Forces - Headquarter
- Egyptian Air Forces - Air bases
- Misr Aluminum Co. – Nagh Hamadi
- Egypt Telecom - maintenance center
- Suez Canal Authority
- Marine construction Company
- Alexandria electrical distribution Co.
- Sales taxes Dep.
- El-Bassateen PV V
- Fayed Airbase PV VI
- Cairo electrical distribution Co.
- Egyptian Sugar& Integrated Industries Co





### **Hospitality Sector**

- Nile Hilton
- Nile Hilton shopping center
- Hilton Residence
- Neuba Hilton
- Cairo Sheraton
- Hurgada Sheraton
- Mena House Oberoi
- Sonesta - Cairo
- Sonesta - Hurgada
- Sonesta - Sharm El Sheikh
- Paradise Sharm El Sheikh
- Intercontinental - Hurgada
- Intercontinental - Sharm El shiekh
- Holiday Inn - Hurgada
- Movenpick - Pyramids
- Movenpick - Airport
- Movenpick - Luxor
- Movenpick - Serina Beach
- Shepherd - Helnan
- Port Said Helnan
- DahabHelnan
- PyramisaSharm
- Memnon Village
- Shams Safaga
- Lotus Bay Safaga
- Green Beach
- Diplomatic Village
- Riviera Neuba
- Riviera Resort





### **Hospitality Sector (cont.)**

- Baron Hotel - Sharm El Shiekh
- Green Pyramids
- Europa Hotel
- Hilton Dahab
- Egypt Air transient Hotel
- Forty Grand
- Four Seasons Hotel – El Giza
- Shams MarsaAlam
- Coral Beach – Sharm El-sheikh
- Coral beach – El Aries
- Movenpick Golf Hotel
- Sheraton Abou Soma
- Robinson Abu Soma
- Golden View – Sharm El Sheikh
- Sun Beach (Nabq)
- Swiss Inn (Sharm El Sheikh)
- Sun Beach Hotel (Sharm El Sheikh)
- Al Faraana Hotel (Sharm El Sheikh)
- Solaya
- Coraya
- Lamaya
- Marassi Beach club
- Marassi villas and town homes
- Damietta Power planet







### **Petroleum & Gas Sector**

- Mobil Oil
- Sumed (El-Sohkna)
- Petrobel
- Qarun petroleum
- Cooperative Petroleum Company
- Suez Petroleum Processing
- Schlumberger
- Seno Tharwa Petroleum

### **Banking sector:**

- Housing and Development Bank
- American Express Bank
- HSBC Bank
- Central Bank of Egypt
- National Bank of Egypt
- National Société General
- Citi Bank
- Faisal El Islamic Bank

### **Pharmaceutical Sector**

- Ain Shams Hospital
- Tanta University Hospital
- Arab Contractors Hospital
- El Mansoura University Hospital
- Cancer Institute
- Sandoz - Novartis
- Electrical Authority Hospital
- El-Quabari Hospital
- Victoria Hospital in Alexandria
- Ahmed Maher Hospital






### Educational Sector

- Cairo University - Faculty of engineering
- Ain Shams University - Faculty of engineering
- Police Academy
- Ain Shams University - Alson
- Helwan astro. Center
- Authority of atomic energy
- El Azhar university
- Helwan University
- Canadian International College





## Contact Us

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You can depend on us.

